



Date: 18 October 2022

Councillor Burke-Davies  
Cabinet Member – Culture, Parks & Events  
Cardiff Council  
County Hall  
Cardiff  
CF10 4UW

Public Letter

Dear Councillor Burke-Davies,

**REVIEW OF LEISURE SERVICES (GLL)**

Members have asked I pass on their thanks to you, Neil Hanratty and Jon Maidment for attending our meeting for pre-decision scrutiny of the report to Cabinet titled '*Review of Leisure Services (GLL)*'. Members have asked that I pass on the following comments and observations from their discussion at the Way Forward; I have sent a separate confidential letter capturing our comments on confidential information.

Overall, Members are content with the proposals set out in the report to Cabinet and the recommendations to Cabinet. Members note:

Pentwyn Leisure Centre

- The Council is absolutely committed to modernising the centre, and the new proposals include the previous plans for the swimming pool, gym, changing facilities and café as well as external 3G pitches, which are not affected by the proposals with Cardiff Rugby Club
- The new proposals include better value for money proposals for the external fabric of the building
- It is anticipated a Full Business Case will be brought to Cabinet in December.

Energy infrastructure

- The main impetus for moving towards green energy is to reduce costs, with carbon footprint reductions a secondary benefit
- The significant up-front costs will need to be met by external sources, such as UK Government grants
- A Full Business Case will be brought back to Cabinet.

### Boosting footfall

- Members raised the possibility of improving GLL's website, such as the booking systems, which would help to boost usage, increase accessibility, and increase revenue
- Members asked what efforts GLL had made to boost footfall and note Neil Hanratty's suggestion to invite GLL to a future committee meeting to explain their work to attract people and generate footfall.

### Access to Penylan Community Centre & Library Toilets

- That the public should be able to access the toilets at Penylan Community Centre & Library
- That the above should not require a contractual variation and should be resolved via a phone call to GLL's lead officer.

During the discussions, Members raised a number of points as a result of which **Members request** the following in the response to this letter:

### Feedback routes

- Clarification of the existing system for customers to provide suggestions, complaints, and compliments to GLL

### Relief Payment

- Clarification of the source of the finance for the proposed relief payment
- Clarification whether the proposed relief payment is affordable for the Council, given the recent Budget 2023/24 Update Report, due to be considered by Cabinet 20 October 2022

### Appendix 4

- Clarification whether the changepoints/ milestones/ targets detailed in Appendix 4 for the months preceding this meeting have been met
- Clarification on why Appendix 4 was not updated for submission as part of the Cabinet papers, to provide Cabinet with an up-to-date position, as opposed to a position dated 25 August 2022.

Finally, during our Way Forward discussions, Members agreed to the suggestion to invite GLL to a future committee meeting to explain their work and review performance. It is likely this will be scheduled for either March or April 2023,

depending on other calls on committee time; Scrutiny Services will be in touch to confirm nearer the time.

Thank you once again to you, Neil and Jon for attending committee, taking Members through the proposals, and answering our questions.

Yours sincerely,



**COUNCILLOR PETER WONG  
CHAIR, ECONOMY & CULTURE SCRUTINY COMMITTEE**

cc Members of the Economy & Culture Scrutiny Committee  
Group Leaders - Cllr Robson, Cllr Taylor  
Neil Hanratty Jon Maidment Steve Morris  
Clair James Cabinet Support Office  
Chris Pyke Tim Gordon Jeremy Rhys